

Thorn Depot
Unit 3, Thorn Business Park
Rotherwas, Hereford
Herefordshire
HR2 6JT

12590/397

The Resident / Occupier
The Hope Centre
Panniers Lane
Hereford Road
BROMYARD
HR7 4QU



31 July 2019

Good news, we're making improvements in your area

Dear Sir/Madam

A465 STOKE LACY BRIDGE, STOKE LACY, HEREFORDSHIRE

Why are we writing to you?

We are writing to tell you about some improvements in your area and to provide useful information about safety arrangements, to ensure that we can complete the work as quickly and safely as possible. This letter also contains information about diversions, access arrangements for homes and businesses, buses and regular bin collections. We are also sharing this information with local councils, utilities, emergency services, transport companies, local media and on social media.

What work is taking place and when?

Stoke Lacy Bridge, situated on the A465 at the bottom of Stoke Lacy Hill, requires major strengthening work to ensure it can continue to meet the demands of modern-day traffic. This will require workers to dig down to the original arch of the bridge and install a new concrete 'saddle' before resurfacing it. The A465 over the bridge will need to close for the duration of work.

Please refer to the attached plan showing the location of works.

When will work begin?

Work will commence on Monday, 12 August 2019 and will last for up to 8 weeks, ending on Friday, 4 October 2019.

It will be a full road closure meaning that the bridge will be closed from 09.00 hours on Monday, 12 August 2019 and will remain closed in its entirety and will not re-open until 17.00 hours on Friday, 4 October 2019.

We appreciate that this bridge sits on a busy road and is used by thousands of people every week but by completing these works, will ensure that the bridge can continue to safely serve road users for decades ahead.

Follow us on Twitter@HfdsStreets for updates on current and future roadworks.

How will traffic be diverted?

The diversion route for cars/LGVs/HGVs is via A44 / A49 / A417 and vice versa.

I am a business, what about my customers and deliveries?

Clearly you will want to inform customers and suppliers in advance. Please feel free to circulate any information in this letter to them via notices in store, your social media, customer emails or other channels.

What about bus routes?

To find out whether a bus route is affected by the closure please check on Herefordshire Council's website or check with the individual bus company directly.

https://www.herefordshire.gov.uk/info/200187/transport/154/bus_travel

What about bin and recycling collections?

Put out your refuse or recycling by 06:30am on your normal collection days. Collection teams will attempt to make collections but may change their usual collection time so that they can access your road before or after works take place on collection day. If your collection does not take place on the normal collection day please leave it presented until the following day as they will make arrangements to attempt collection again.



Who should I contact if I have any questions?

We apologise for any inconvenience these works may cause. We do try to keep all disruption to a minimum and thank you in advance for your patience. You may wish to allow extra time for journeys when using alternative routes.

Please note that we do all we can to avoid closing roads but the safety of the public and our workers is our highest priority. It is sometimes simply not possible to operate safely by use of convoy or temporary traffic light systems.

You must never, unless directed by a gateman, enter a road closed for roadworks. Road workers have been killed and injured by road users who have done so.

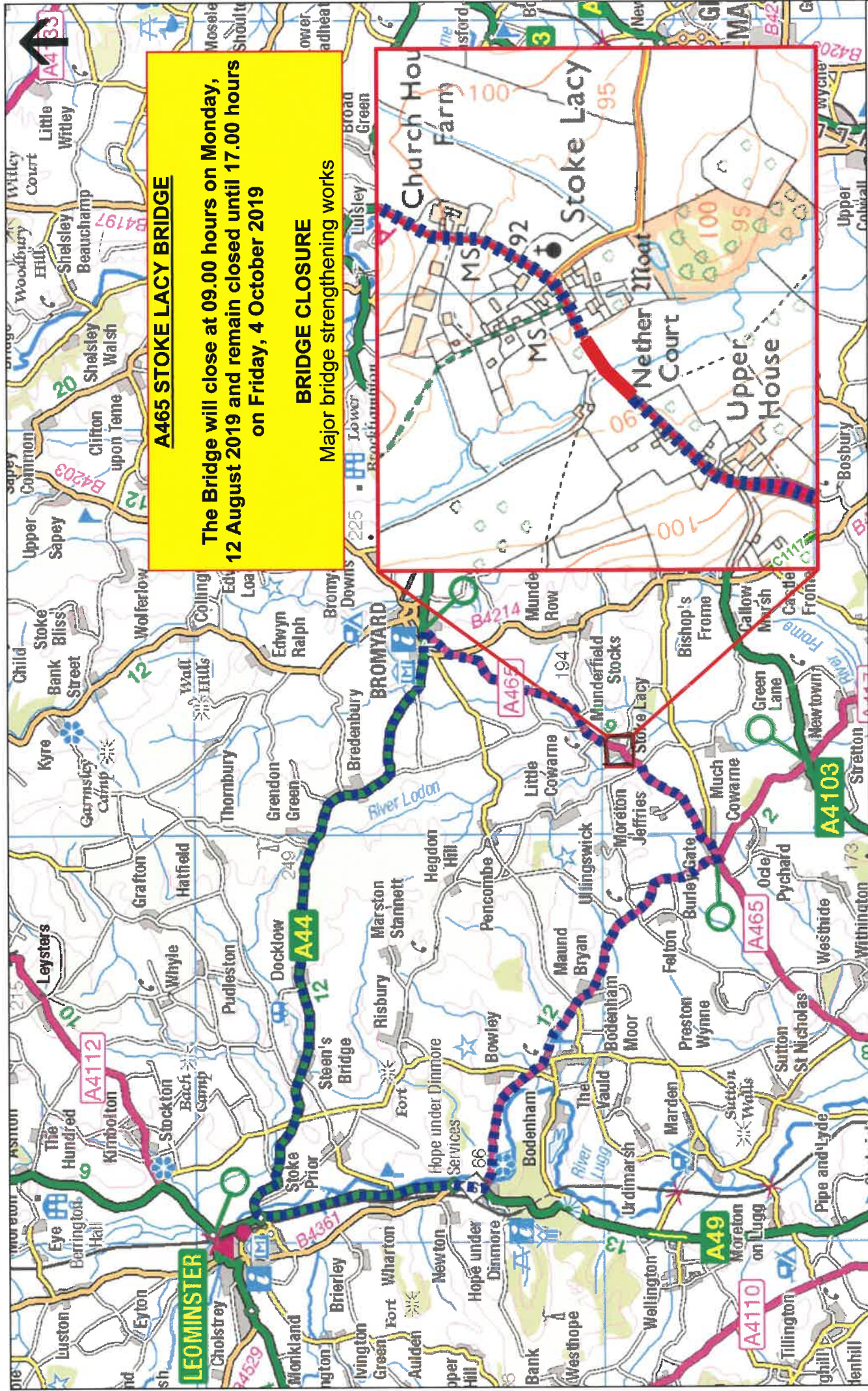
If you have any questions not answered by this letter, please contact the Highways Customer Service's Team on 01432 261800. If someone you know needs this information in another format, please let us know and we will endeavour to meet their needs.

Yours faithfully

Customer Services

Customer Services
For and on behalf of Balfour Beatty Living Places
Tel: 01432 261800

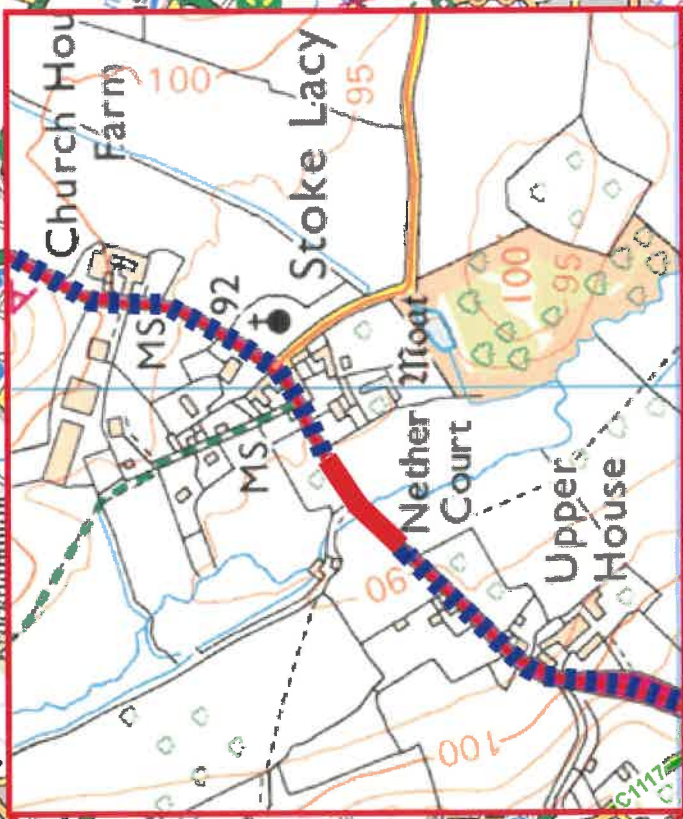




A465 STOKE LACY BRIDGE

The Bridge will close at 09.00 hours on Monday, 12 August 2019 and remain closed until 17.00 hours on Friday, 4 October 2019

BRIDGE CLOSURE
Major bridge strengthening works



<p>A465 Stoke Lacy Bridge - Bridge Closure</p>	<p>SCALE: 1:118,683 DATE: 26/07/2019</p>	<p>Balfour Beatty Living Places Unit 3 Thom Business Park Rothenwas Industrial Estate Hereford HR2 6JT</p>	<p>Balfour Beatty Working for Herefordshire</p> <p>Herefordshire Council</p>	<p>Diversion route</p> <p>Approximate works location</p>
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