



Patron: The Rt. Hon. Lord Justice McFarlane

The HOPE Centre, Hereford Road, Bromyard, Herefordshire, HR7 4QU
01885 488495 www.hopefamilycentre.org

Our vision

An inclusive and thriving community where everyone has access to services that support, develop and promote health and wellbeing

Our mission

To provide holistic, high quality services and support that make a difference to the lives of people ensuring that everyone has the opportunity to reach their potential

Our aims

- To be an effective, ethical and sustainable organisation in the eyes of our stakeholders and those we support
- To work collaboratively and in partnership with other organisations and agencies to promote health and well being in the community
- To offer specialist support and signpost to other services to encourage positive parenting and relationships
- To provide outstanding Early Years education and care for 0-4 year olds and help them develop learning dispositions for lifelong learning
- To provide excellent facilities and venue hire to help sustain and support local businesses and organisations

Our Philosophy and Values

Our values underpin all that we do and govern our internal and external behaviour. They are core to the way we work and the support we offer.

Respect: We believe every individual deserves to be treated with respect and understanding and valued in a non-judgmental, non-discriminatory way

Passion: We are passionate about the work we do and believe in making a difference to the lives of the people we work with and support.

Partnership: We believe in working collaboratively with staff, families, partners and the wider community.





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About us

We are a charity located in Bromyard, Herefordshire offering a wide range of services aimed the local community. Based in 2 purpose built buildings, the Charity has an extensive range of centre facilities and began life as a mums and toddlers group in Bromyard. The charity began construction of the first purpose-built building in the early 2000s financed by mini Sure Start funding. Several years later, an increase in demand for support required additional expansion resulting in a successful bid for European Funding in partnership with Herefordshire Council.

Today the Charity is known for being a local resource that offers support and early help to the local community in Bromyard and beyond. Our well established role and our long history of involvement with the community is a vital one. We are trusted and respected and understand the local need and how best to offer support. We are quick and easy to find and believe that an early intervention, however small, can be the way to prevent something growing into a crisis.

Historically, our roots lay with children and families but over the years that has developed into a much wider range of services. Today our support can range from breastfeeding and perinatal mental health for younger families and children to emotional support, paying bills and home visits to the elderly.

We are a nationally accredited Family Time Contact Centre offering services to facilitate contact between nonresident families and their children. Our Early Years department is a thriving one in which we provide care and education for 0-4 year olds. There are also learning opportunities and classes on site for adults. Our community café, Oscar's, is a wonderful place where breakfasts and lunches are served throughout the week and members of the public can come and visit. We have a free soft play area for children. Our commission as the local authority's Children's Centre for Bromyard uses our strong partnerships with Health, Early Years and Education as well as the professional expertise of our staff and experience of multi-agency working. We offer all of this by combining a team of professionally trained staff and volunteers who deliver the services we offer.

As well as the above, the Centre's modern facilities houses Bromyard Multi Agency Office belonging to Herefordshire Council and is a perfect venue for meetings, interviews, conferences, training and away day with excellent onsite facilities. The staff and volunteers at the Centre are a key part of our services and the helpful and supportive nature of all those who support us is essential to fulfilling our vision, mission and aims.

